

1. Connect to the modem by Wire or Wireless
2. Open a browser (Chrome, Firefox, etc) and enter **192.168.1.254** in the address bar
3. Use **admin** as both the Username and the Password
4. The password must be changed, minimum of 8 characters long, then click **Save**
5. On the left-hand side, click **Network**
6. On the top of this page, click on **WAN**
7. Make sure the **WAN Connection Type** is set to **VDSL WAN**
8. Click the first **Edit** button in the Summary page



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WAN
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Overview

Network

WLAN

USB

Administration

Network > WAN

WAN Type VDSL WAN (PTM) (Active)

Summary

Status	802.1Q Enable	VLAN ID	Protocol	Internet	IPTV	VoIP	Edit PVC
Enabled	Yes	10	Automatic IP	✓			Edit
Disabled	No		-				Edit
Disabled	No		-		✓		Edit
Disabled	No		-				Edit

9. Make sure the settings on this page match the settings in red below, then click **Save settings**

PVC Setting

Service Type ☒ IPTV

PPPoE to PPPoA translation ☐

WAN Connection Type PPPoE ▼

Enable WAN ☒ Yes ☐ No

Default Route WAN 1 ▼

802.1q

Enable ☒ Yes ☐ No

VLAN ID 10 1-4095

WAN DNS Setting

Connect to DNS Server automatically ☐ Yes ☒ No

DNS Server1 8.8.8.8

DNS Server2 8.8.4.4

Account Setting

User Name user@contactenergy.co.nz

Password c0nt4ct-3n3rgy!

Idle Disconnect Time: Disconnect after time of inactivity 0 seconds

MTU 1500 576-1500

Service Name Contact

Special Requirement from ISP

MAC Address CC:D4:2E:27:CC:46 MAC Clone

Save settings

Cancel